What are the seven different planning tools? Gantt Chart, PERT Chart, Critical Path, Visualisation Diagram, Flow Chart, Mind Map, Task List What are different methods of collecting data? Email, Questionnaire, Interviews, Loyalty Scheme, Consumer Panel/focus group, Online Form, Social Media, Letter, Telephone,	What data type should be used to store a phone number? Text – it keeps the 0 at the start What are the four types of storage device? Magnetic Hard Disk Solid State Drive Optical Drive	What is a SMART goal? Specific, Measurable, Achievable, Realistic Time What is a White Hat Hacker? Someone who is an ethical hacker who is doing it to find weaknesses in the security and then letting the company know.	Why do companies use Quick Response (QR) codes rather than Barcodes? Can hold more data and be read faster How would you prevent being a victim of Ransomware Do not open files from people you don't know. Do not click email links if you	What is a worm? Malware that is similar to a virus but it is designed to spread around a network What is a botnet? Malware that uses a bot to infect many computers which are then used to take control of the computer. Usually requires anti virus	How can you make a strong (complex) password Upper Case + Lowe Case letters, numbers, symbols, at least 8 characters, non-dictionary word How can data be securely destroyed? Deleting files does not delete them. You must use either special software to overwrite data, perform a magnetic wipe if it is a magnetic HD or physically destroy the data storage	What is an ethical issue? Legally ok but unethical. Posting insults online, expecting staff to answer work emails at night. What are the advantages of a word processor? Can correct mistakes, check spellings, add images, create mail merged documents, create forms, can be
Ratings Target Audience Gender, age, ethnicity, income, location must be considered when choosing a look for presented information	Flash Memory Devices What is information? Data + Structure + Context + Meaning	What term is given when people are manipulated into giving out confidential information? Social Engineering	do not know the source. What does the term concurrent mean? Happens at the same time (as in planned tasks can be completed at the same time)	software to get rid of them. What happens at the end of each phase in the Project Life Cycle A Phase Review	device What are Physical Security Measures? Locking doors, Using biometrics to secure access, securing hardware, using cameras, security marking equipment	exported in different forma What are logical security methods? Passwords, access rights, anti-virus software, encryption
What is the name of software that collects information without the user knowing? Malware Name the laws associated with technology use? Data Protection Act Computer Misuse Act Freedom of Information Act Health and Safety Act Copyright, Designs and Patents Act	What is the data type where there are only two choices? Boolean What is it called when someone maliciously attacks a computer system Black Hat Hacking	Use this sheet to make sure you know the answers to these questions Useful revision book is 'my revision notes' Cambridge National Level 1 / 2 by Sonia Stuart. ISBN: 978-1-5104-2328-2			What is Distributed Denial of Service (DDoS)? When a website is targeted to prevent it from working. What is shoulder surfing? (Social Engineering) When someone watches someone enter their personal information into an electronic devise such as a cash machine, till, smartphone, computer	What are the disadvantages of a flow chart? Does not show times or who is doing the task What does this shape represent in a flow diagram? Decision
What is Phishing? The fraudulent practice of sending emails pretending to be from a company in order to get people to reveal personal information such as passwords and credit card numbers	What is the purpose of a computer patch? An update to software that resolves known vulnerabilities.	What are constraints to a project? Time, budget, security issues, legal implications, hardware/software available	What are the different data types? Text, alphanumeric, numeric, date/time, limited choice, object, boolean	Advantages of a Database Can hold a large amounts of data in different formats, searching is easy, produces professional looking reports, can link to webpages.	Advantages of Spreadsheets Can use formulas, graphs, complex calculations, modelling can be done, handles dates, text, numbers. Data is in a tabular structure. Can link to other software.	What are the advantages of a Gantt Chart Shows dates, tasks and time blocks, dependent and concurrent tasks.
What is wearable technology? Includes fitness trackers, police tags, smart watches. Data can be sent to and from these devices	What does PERT stand for? Program Evaluation and Review Technique	What are the advantages of a flow chart? Shows decisions, processes, order of events.	What is a virus? Malware that is designed to make a system unreliable, usually by removing or modifying files	What is reliability? If the data is accurate, reliable or out of date	What are the advantages of a task list? Shows tasks and subtasks, start and end dates, length of task. Can include resources and responsibilities	What legislation protects writers when they publish items? Copyright Designs and Patents Act
What are Environmental Vulnerabilities? Rare events but possible. This is why data backups are kept off site if possible. Buildings can get flooded or catch fire.	What does WYSIWYG stand for? What you see is what you get	What are the four stages of the project life cycle? Initiation Planning Execution Evaluation	What is it called when personal information is stolen and used to commit fraud?	What are the disadvantages of using a mind map? They do not show timings, They do not show order of tasks, They do not show concurrent tasks	What is the advantage of cloud storage? High Storage capacity, Reliable, Can be accessed from anywhere with an internet connection. No need to buy or maintain servers	What does this shape represent in a flow diagram Start or Stop