



27th April 2020

Dear Parent / Carer

Marshland High School Student Trips to 31 August 2020

Further to Government guidance I confirm that all UK and Europe trips until 31st August 2020 have been cancelled and fully refunded.

Refunds include:

- 2020 Overseas Trips to Barcelona, Paris and French Chateau
- UK Trips to the Sanger Institute, Thorpe Park, Y10 Geography Field Trip, Royal Philharmonic Orchestra at the Royal Albert Hall, Warner Brothers Harry Potter, A Monster Calls to the Norwich Theatre Royal
- Wisbech Bus for the Spring term 2020 (23rd March to 3rd April 2020 inclusive)
- Cashless catering balances £5 or above
- Year 6 and Year 7 Summer Sports Week 2020

All refunds wherever possible have been processed via your ParentPay account and you can login to withdraw the funds. For a small number of parents we are finalising issuing cheques which will be posted to your home address.

Please note trips to Iceland and New York in October 2020 are not affected at this time and we will keep you updated.

We are experiencing difficulties with internet providers delivering our emails to parents and carers due to changes put in place by a number of them which is unfortunately beyond our control.

Please ensure that you have added one of our SIMS Capita email addresses 9264023@capita-intouch.co.uk to your "whitelist" / "safe senders list" so that important information is not rejected while school is closed. This mainly appears to affect BT Internet, Sky and AOL accounts who are completely rejecting delivering emails to your account meaning whitelisting may not help. Further guidance is available on our website along with latest communication from the school.

Thank you for your continued support.

Yours faithfully

Mr C Jansen
Headteacher